

ZOTER

Video Door Phones

Indoor Unit



Mon-702



Mon-705



Mon-801R



Mon-721



Mon-406

Outdoor Unit



Cam-C1



Cam-C3VG



Cam-C4



Cam-C4B



Cam-C4C



Cam-C4D



Cam-D3



Cam-C8



Cam-D2

FAQ - Frequently Asked Questions:

Q : What is the maximum supported number of outdoor cameras and indoor monitors in an intercom system?

A : That depends on how many entrances your building has.

For or an intercom system with **1** entrance (i.e. 1 outdoor camera), you can use up to **8** monitors.

For an intercom system with **2** entrances (i.e. 2 outdoor cameras), you can only use **1** monitor.

If you have **3** or more entrances, please **contact us** for special assistance.

Q : The wire included in the package is not long enough for me to connect the device.

How can I connect the device to my desired configuration?

And what should I do if I want to extend the length of the connection cable?

A : The package just includes the basic connection cables due to different households requiring different lengths of cables.

Extension cables suitable for your budget and requirements can be used in order to set up your device.

You can just connect the extension cable to bridge the two ends of the included connection wires.

Q : What kind of cable should I use as extension cable?

A : You can use **CAT5/CAT5E** or **AVVR** cable as extension cables.

The supplied basic connection cables come with a CAT5/CAT5E female adaptor on one end.

If you prefer to use a CAT5/CAT5E cable, then you can simply connect it to the female adaptors.

If you prefer to use a AVVR cable, then you can cut the female adaptor off and connect the AVVR extension cable directly.

Q : What is the maximum distance between the outdoor camera and the furthest indoor monitor?

A : The maximum distance between the outdoor camera and **furthest** monitor depends on the type and quality of the cables you use.

Normally, in order to maintain the quality of the image and audio signals the following guidelines apply:

Models with 1 indoor monitor only: (without using an extender)

- for CAT5/CAT5E cable, maximum distance is 200m.

- for AVVR cable with diameter 0.2mm^2 , maximum distance is 120m.

Models with more than 1 indoor monitors: (without using an extender)

- for CAT5/CAT5E cable, maximum distance is 50m.

- for AVVR cable with diameter 0.2mm^2 , maximum distance is 40m.

Important Note:

1) When using AVVR cable, please only select the ones with diameter 0.2mm^2 to 0.3mm^2 . The connection distance will be shorter if using thicker AVVR cables.

2) If you need longer connection distance, please contact us to purchase an extender.

Q : Am I able to communicate with another connected monitor on the same system?

A : You can just press the "Talk" button on your monitor, and you will be connected to the other monitors. However, please note that you will only receive audio signal, but not video signal since there is no camera on monitors.

Q : Can I monitor the live camera stream on the indoor monitor at any time?

A : Yes, you can just press the "Monitor" button on your monitor to see the live camera stream.

Q : Which kind of electric lock is compatible with this video door phone?

A : All electric locks are compatible with this video intercom system **but** cannot be connected directly. You will require an access control power supply unit between the electric lock and the outdoor camera. This item is available for sale, please search for "**power supply for access control**" in our store.

Q : How can I control the door unlocking time? Can I make the setting directly on the indoor or outdoor unit?

A : No, you cannot control the unlocking time on either units.

Similarly, the door unlocking time can only be controlled via an access control power supply unit.

Q : How can I enable the "Do Not Disturb" mode?

A : You can press and hold the "Talk" button for 2 seconds, until the red light flashes to confirm that you have entered the "Do Not Disturb" mode.

You will not receive any audio alerts but still receive video alerts when someone has rung the doorbell.

[Indoor unit with recording function](#)

Q : Does the recorded video have audio sound?

A : No, the system can only save images and record video without audio sound.

Q : Does it support auto photo taking and auto video recording functions? How to enable them?

A : Yes, it supports these 2 functions and they are already enabled.

When someone has pressed the "Call Button" on the outdoor camera, the camera will automatically take one photo and a video of 15 seconds duration.

Q : How many photos and videos can it save?

A : The monitor can save up to **50** photos to the internal storage, and once the saved photos reach 50, it will automatically overwrite the earliest photo inside the internal storage.

Meanwhile, videos can only be saved to the Micro-SD card, and approximately **500** videos (**15 seconds per video**) can be saved into the provided 8GB card.

Q : How to export recorded photos to the SD card?

A : In the monitor, please go to:

Setting -> Pictures -> Copy

All your internal photos will then be copied to the Micro-SD card.

Q : What is the usage of "Open the Gate Door Button"?

A : This monitor supports installation of an **additional** electric lock for another entrance, and the lock of that entrance can be unlocked with the "Open the Gate Door Button".

To reduce confusion and considering the majority of people do not need it, we **WILL NOT** provide the **2-pin cable needed for this function**.

Of course, we can provide it **upon request**. If you really need this function, please kindly **contact us via PayPal note when making the purchase**.

Important Note:

- 1) The additional lock can **only** be unlocked by the monitor which is **directly** connected to it. (i.e. all other monitors in the same system will NOT able to unlock it.)
- 2) You need to get a separate power supply and exit button for the additional lock. You can get those accessories from our eBay store.

[Apartment block intercom system](#)

Q : What is the maximum supported number of entrances (i.e. outdoor cameras) in an apartment block intercom system?

A : Only one entrance can be supported.

[Outdoor unit with RFID function](#)

Q : What kind of RFID cards or keytags are supported?

A : The built-in camera supports EM4100 Standard ID cards. Please note that only ID type is supported, but **not** IC nor Mifare types.

Q : Can I purchase additional ID cards or keytags from you?

A : Yes, additional RFID (EM4100 standard) cards and keytags are available, please kindly refer to our store for all available packages.

Please note that **two of the provided RFID cards are "management cards" and cannot be replaced**.

If any of the management cards is lost, you can only return the outdoor unit and ask the manufacturer to get a replacement management card. Therefore, please make sure the management cards are well kept.